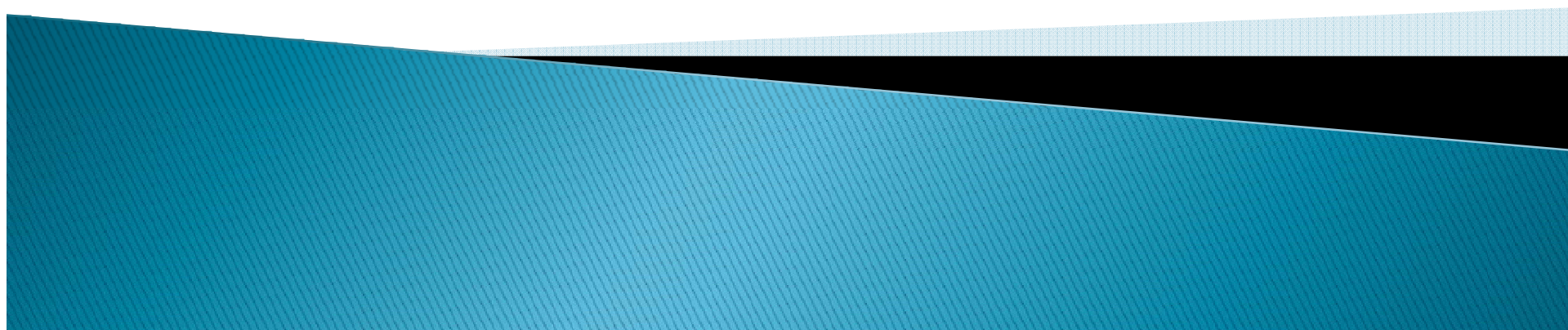


# **Chemistry Communication Leadership Institute**

**Deborah L. Illman, Ph.D.**

**University of Washington**  
**illman@u.washington.edu**

**NSF Award #: CHE-0937434**

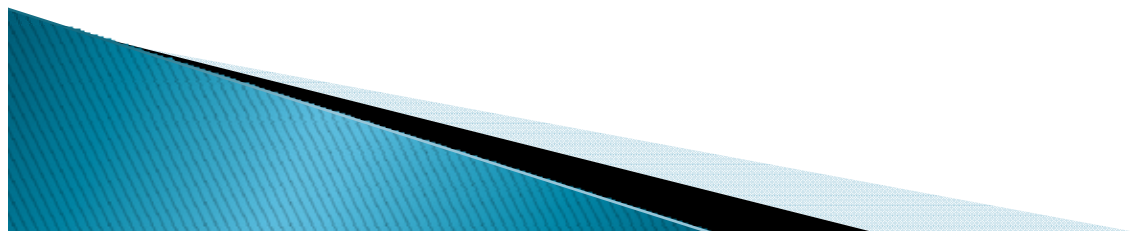


## **Goal:**

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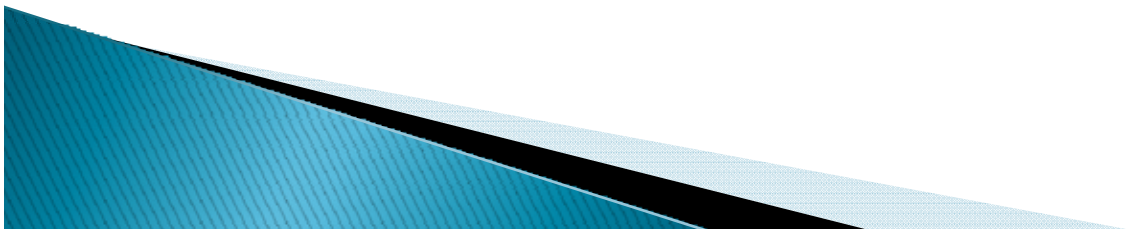
**Cultivate a cadre of chemistry communication leaders who can:**

- **Help bring about a cultural change to promote public communication, and**
- **Mentor others now in the pipeline to be tomorrow's chemistry communicators.**



# Approach:

- **Extract the most effective strategies from a decade of experience in teaching science communication and combine them in an intensive, hands-on, week-long institute.**
- **Multiplier effect:  
Chemists bring a curriculum back to their institutions to share with others during the following year and beyond.**



## Motivations:

- **International Year of Chemistry 2011**
- **Chemistry lags bio- and health sciences in UW science writing program**

<b>10-Year Period:</b>	<b>% of total enrollment (465)</b>
<b>Bio-related sciences<sup>1</sup></b>	<b>25%</b>
<b>Chemistry</b>	<b>4%</b>
<b>All engineering<sup>2</sup></b>	<b>4%</b>
<b>All sciences &amp; eng.<sup>3</sup></b>	<b>58%</b>
<b>Other units</b>	<b>42%</b>

<sup>1</sup> includes biology, zoology, microbiology, molecular & cellular biology, and others

<sup>2</sup> Includes chem e, ee, mech e, civ e, cse, mat sci eng, bioeng; excludes tech comm

<sup>3</sup> Includes nonmatriculated students



## The first **Chemistry Communication Leadership Institute**, Sept 15-19, 2009

- 15 postdoctoral researchers from across the country.
- Sponsors:  
NSF Chemistry Division, ACS, & UW.



Photos by M. Tarselli



**Prior to the course:**

- **Familiar with the structure of news writing** **20%**
- **Heard of a public information officer before** **0%**
- **Knew about communicating to journalists using a press release** **0%**

But by the time they finished this one-week intensive course, 100% had written a press release and had a chance to learn & practice a range of communication techniques.



**Institute participants gather by the fountain on the UW campus in front of the chemistry building**

# Topics

The Science Communication Process

Challenges of Communicating Chemistry

Understanding the Journalists World

Public Information Officers & the Press Release

Newsworthiness & the Structure of News Writing

Interviews

Using Digital Media to Reach Broader Audiences

Writing for Radio and Podcasts

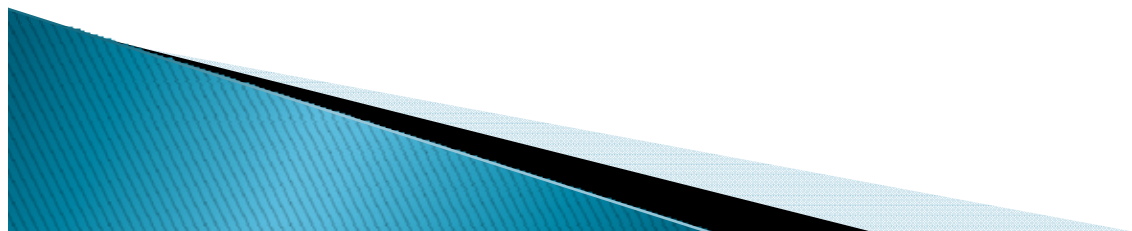
Freelancing & Writing the Query Letter

Writing & Editing Processes: Structure and Clarity



# Presenters

Deborah Illman, Lead Instructor	Science Communication Educator & Researcher; Former <i>C&amp;EN</i> reporter; Ph.D. in chemistry
Ivan Amato	Science reporter and book author Former Managing Editor, <i>C&amp;EN</i>
Robert Service	Reporter for <i>Science</i>
Alan Boyle	Science Editor, <i>MSNBC.com</i>
Jim Gates	Reporter for KUOW radio
Leila Gray	Public Information Officer, UW Health Sciences
Vince Stricherz	Public Information Officer, UW News Office





# Techniques & Activities

Press Release

Headline

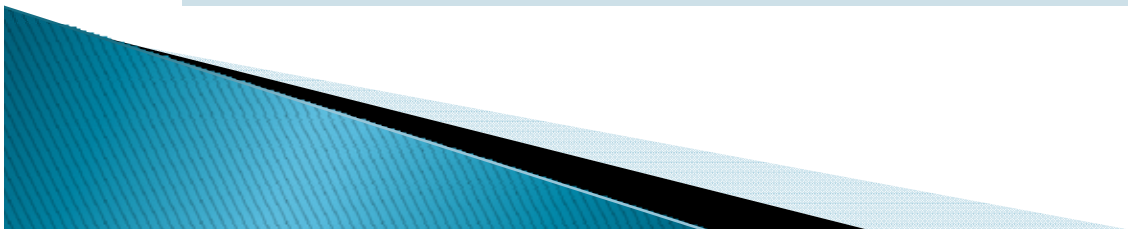
Press Release Revision

Mock Press Conference

Query Letter (Freelance Proposal)

90-second Elevator Talk

Interview Simulations

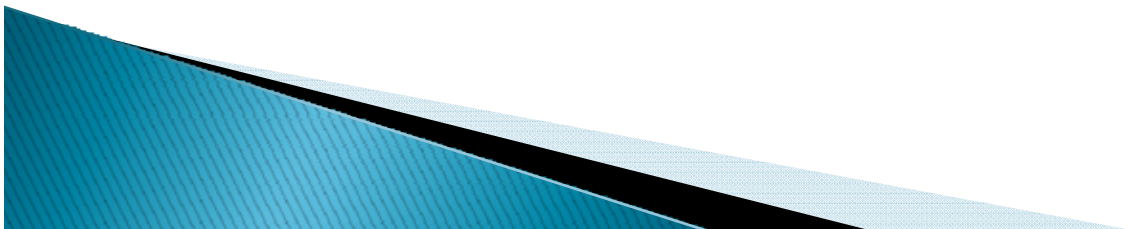


## **Background & Rationale:**

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**The most frequent problems we encounter in the writings of science researchers have to do with issues of audience:**

- use of jargon**
- familiar terms used in unfamiliar ways**
- too much technical detail**
- inadequate explanations & figurative devices**
- inappropriate selection & order of info**

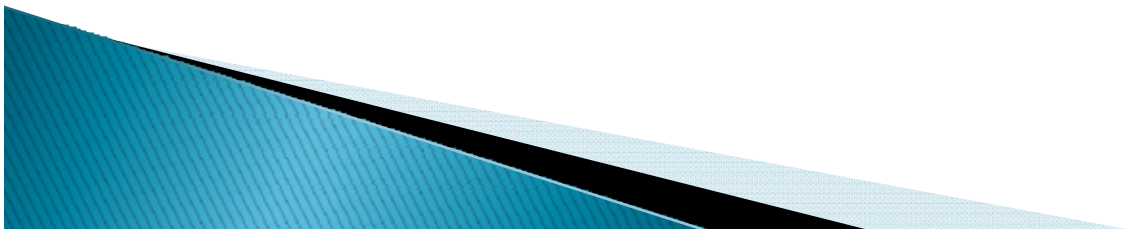


**Informal “show of hands”  
in UW science writing classes:**

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**Most science graduate students  
have essentially no -- or very little –  
contact with non-scientists on a daily basis,  
and therefore**

little opportunity  
to develop **mental models**  
of what is appropriate for journalists  
or general readers.



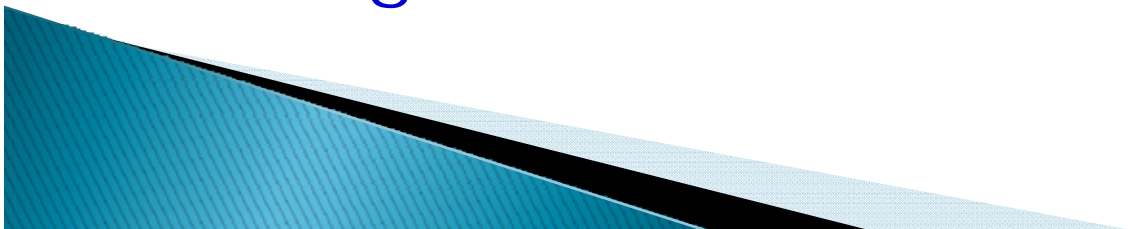
# **Approach:**

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**Efficient way to develop mental model of audience:  
“walking in journalists shoes”**

**Conventional “media training” is content-specific,  
whereas experience with UW science writing program  
suggests**

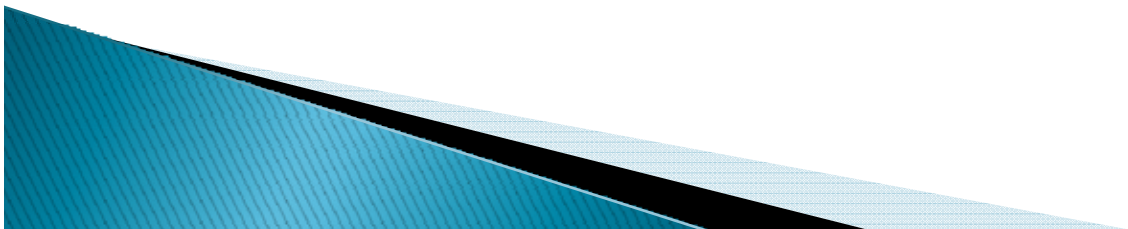
Walking even a few feet  
in journalist’s shoes  
gives immediate sense of audience that  
transcends content and  
is generalizable to new situations.



# Interview Simulations

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- Chemists serve as journalists , prepare interview guide
- Sources played by experienced actors from Effective Arts — a consulting firm specializing in high-stakes communication training.
- Actors supplied with real scenarios based on actual press releases
- Actors depict commonly encountered source personality types
  - reluctant source--person of few words
  - tangential talker
  - hostile source, wary of being misquoted
  - derives everything from first principles and “talks down”
- Sources rotate thru 4 groups of participants, ~10 min interview ea.
- Final debriefing to discuss experience.



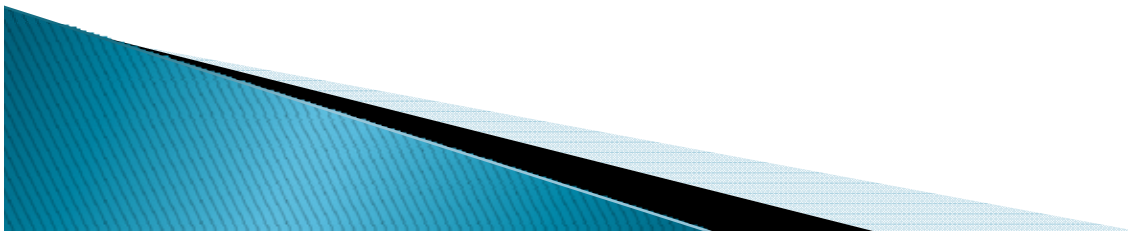


## **Interview simulations:**

**Highest rating of all activities (4.87 out of 5).**

## **Participant Feedback:**

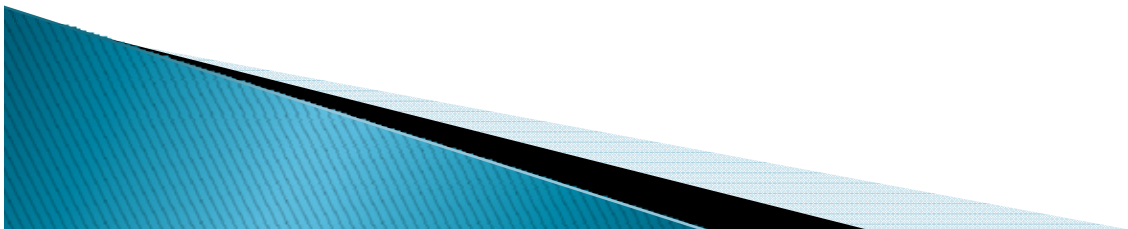
“Very illuminating—things are much more obvious when the shoe is on the other foot. A journalist’s needs are quite clear now.”



## Participant Feedback

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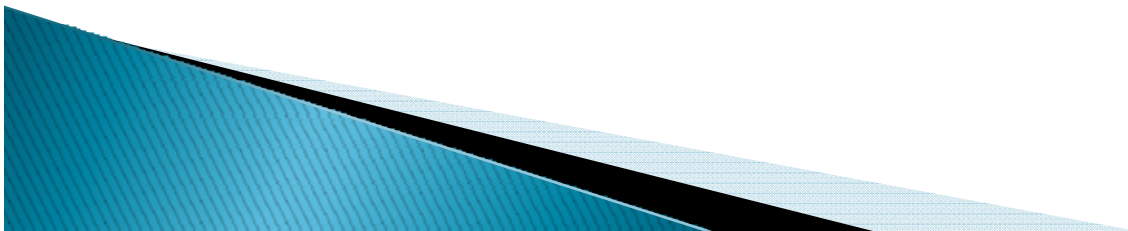
- 100% Rated the institute good to excellent **(4.53 out of 5)**
- 100% Would recommend it to others.
- 100% Said they were more likely to engage in communication in their careers as a result of this program.



## Participant Feedback:

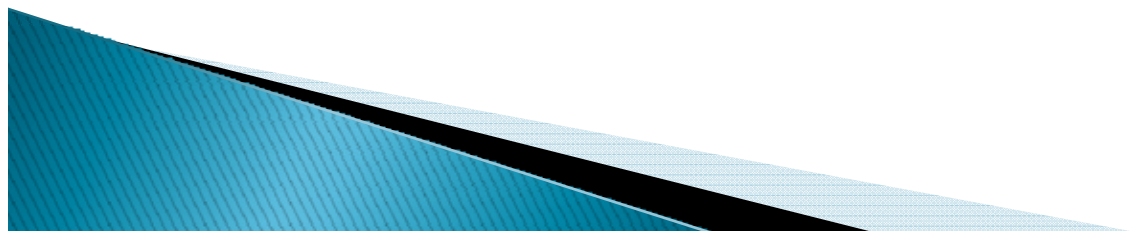
"The guest speakers introduced me into a world which is completely in the dark for most researchers.

Knowing the process of publication and how it works is extremely valuable."

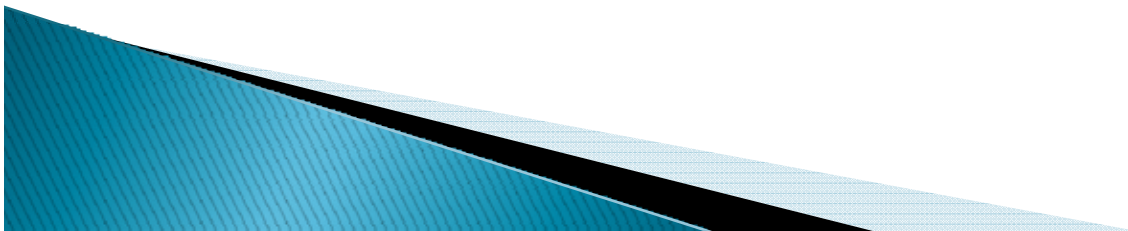


## Participant Feedback

“The most important aspect for chemists is the ‘**lifting of the veil**’ on how science news is published, what are the steps and motivations, and who are the key players in the process.”



"I feel like I have  
a writing network  
now."





# CCLI Outcomes

**NEWS & VIEWS**  
A Publication of The Scripps Research Institute

Volume 9 Issue 34/ November 9, 2009

Stepping Up, Page 3  
Bioscience Preceptorship 101, Page 5  
In Brief, Page 9

## Floor Three: Synthesizing the Future of Scripps Florida

By Michael Tarselli

The mirrored, iridescent blue wall of Building A stretches along the triangular lagoon of the Scripps Florida campus. Peek inside and you may see a big yellow robotic arm, gas tanks being delivered, and scientists sporting blue lab coat purple gloves. Up on Floor Three, the elevator doors open on a scientific synchrotron churning, metallic clinks, radios blaring classic rock, and the ever-hum of a room filled with activity. This is home for Scripps Florida's three synthetic organic chemistry groups.

Led by principal investigators William Roush, Roy Periana, and Glenn M. Starks, the three groups tackle organic synthesis problems, taking simple substances derived from oil, plants, rocks—even the air we breathe—and stitching them together to produce complex structures. Like molecular architects, the 50 chemists in these groups try to answer some of the world's big questions by making substances with "built-in" properties, from boiling point to fragrance. These chemists believe almost anything is possible... with enough time spent at the lab bench.

### Using Chemistry to Tackle Disease

A major goal of the Roush group is to make compounds to treat parasitic tropical diseases, such as leishmaniasis or Chagas disease. William Roush, a professor in the Department of Chemistry, executive director of the Translational Research Institute Medical Chemistry Division, and associate dean of the Keck School of Science and Technology, was one of the first chemists to arrive at Scripps Florida. He hoped to "move [his] research to the biological side," thus taking advantage of the wealth of top-flight biology colleagues at Scripps Florida.

"Molecular biology isn't a problem in biology," he says. "It's a chemistry problem. The very first drug-like molecule the group synthesized at Scripps Florida wasn't intended to be active, was itself a potent treatment for Chagas. It's now under evaluation by biology collaborators at the University of California, San Diego."

Scripps Florida's diverse faculty also affords the Roush group opportunity to work with several renowned internal collaborators. With Professor John Clewley, the Roush group makes lactic acid transporter inhibitors, which have recent success in slowing cancer progression in mice tumors. Roush and Assistant Professor N. Ayad are studying proteins called kinases in an effort to discover new treatments for Alzheimer's disease.

The rest of the Roush group devotes itself to "classic" synthetic chemistry, a.k.a. the total synthesis (the complete building of complex organic molecules from simple pieces) of medicinally relevant natural products (single compounds from leaves, fungi, bacteria... even dirt). Many natural products have been found to possess unique properties or enticing new structures.

Roush has developed several boron-based methods to selectively produce isomers (compounds with the same molecular formula but different structural features) of natural products. This approach (see *J. Am. Chem. Soc.* 2009, 131, 1164) streamlines syntheses of potential cancer drugs or enzyme inhibitors.

What especially excites Roush about his craft? "It's an enabling technology

News&Views continued

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CURRENT ISSUE  
SPRING 2010

## Scientists Turn To Nature For Clues On Building Better Fuel Cells

By Dick T. Co

Although hydrogen atoms are the lightest chemical element around, scientists are definitely not taking them lightly in their quest for alternative energy solutions.

Researchers at the Center for Molecular Electrocatalysis are dissecting nature's 3-billion-year-old photosynthetic machineries and reassembling the critical parts into new molecular systems that will effectively and affordably generate, store, and use clean energy.

Established in 2009, the Center for Molecular Electrocatalysis is one of the research centers at the University of Washington. The Center is a laboratory arm of PNNL, the University, and

**TECHNOLOGY**

IN THIS SECTION  
The Smarts Of Smart Grids  
Both Eyes Inspire Better Optics  
Engineers Look To Nature For New Robotics Strategies

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CURRENT ISSUE  
SPRING 2010

## Outreach Program Uses Berry Power To Engage High School Students

By Michael G. Winer

How can you make a solar cell out of a blackberry? And, how many solar cells can you make using a single blackberry?

These are the questions students in Melinda Reynolds and Alex Pratt's chemistry classes at John Muir High School in Pasadena, California are trying to answer. No, we're not talking about a blackberry smartphone (which is definitely not a solar cell) but rather, the darkly colored sweet berry that grows wild in many parts of the Western U.S.

Blackberries contain a strongly light-absorbing dye molecule called anthocyanin, which occurs in many types of fruits and berries. It's the compound that gives blackberries, raspberries, blueberries, and portenegrates their color. These dyes can be extracted and used in a dye-sensitized TiO<sub>2</sub> solar cell to absorb light and then convert the light into electrical energy.

This is the basis of an outreach project I'm leading at John Muir High School to bring the latest solar energy technologies into the science curriculum. The solar cell labs are being carefully designed to integrate important chemistry and physics concepts that meet the California State education standards. The hope is to spark the interest of students in the

BY THIS SELECTION  
UW's College Of The Environment Plants Seeds For The Future

SEE ALSO  
Anatomy Of A Dye-Sensitized Solar Cell

**SCIENCE & TECHNOLOGY INSIGHTS**

## Chatting Up Chemistry

Chemists **JUNK THE JARGON** so that you can share your passion with those outside of the chemistry club.

IF CHEMISTRY is truly the most beautiful science, it's also the most misunderstood. For too long, it's been the domain of a few, a small group of people who speak a language that is often incomprehensible to the rest of the world. But now, a new group of chemists is working to change that. They're the members of the National Science Foundation, ACS, and IUPAC's "The Big Conversation" project. They're the members of the American Chemical Society's "The Big Conversation" project. They're the members of the American Chemical Society's "The Big Conversation" project.

**"Scientists Develop Method to Identify Tissue During Surgery in Real Time," Adam Tenderholt, Vernal Express, Oct. 21, 2009.**

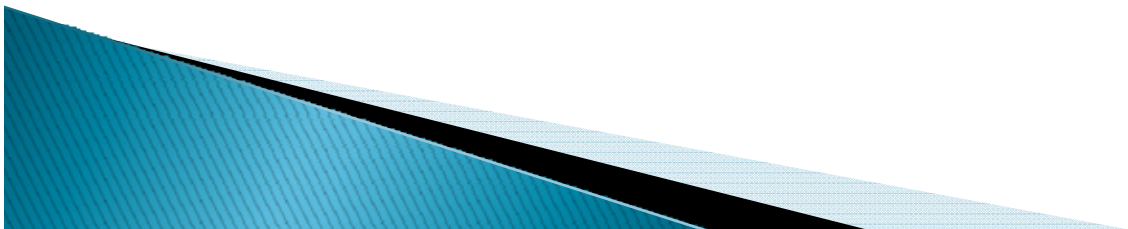
## Mid-Year Activity Report by CCLI Alumni

Activity	# Activities	Affected directly	# Affected indirectly
Seminars	7	125	
Events & Outreach	7		~ 2800 at 2° School and up
Web Projects	6		
Student Workshops	5	30 +	
Freelance Writing	5		1000 @ Scripps; 15,000 @ Utah newspaper; NWST: 200,000 hits, 10,000 visits
Other Media Coverage	4		150,000 C&EN Blogs, TV, websites—no estimate
Mentoring / Consultants	3	70	
Video / Film	1		
Proposals for External \$	1		
Total # of Activities	39		
Estimated Total Number of People Reached by CCLI Phase 1 as of mid-year:			
Postdoc institutions		225	1000
2° School, other colleges			2800
General Public			10,000 to 200,000 +

## Mid-Year Report

# Participant Feedback: Challenges Faced

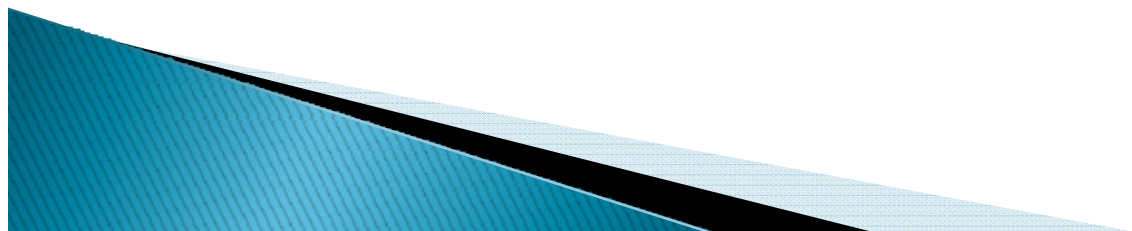
<b>Time constraints of job</b>	<b>10</b>
<b>Job hunt / change</b>	<b>10</b>
<b>Resistance in group or department; Institutional culture</b>	<b>5</b>
<b>Getting started in freelancing; getting placement</b>	<b>4</b>
<b>Loss of momentum upon returning to job</b>	<b>2</b>
<b>Overcoming fears &amp; old habits</b>	<b>2</b>



## Mid-Year Report

# Participant Feedback: Kinds of Support Needed

<b>Periodic reminders, nudges, updates</b>	<b>6</b>
<b>Help in "brokering" or facilitating freelancing opportunities; Increasing visibility of writing products</b>	<b>4</b>
<b>More guidance on</b> <b>- how to share/teach communication in context of chemistry</b> <b>- how to show chemists this material is relevant to chemistry careers</b>	<b>4</b>

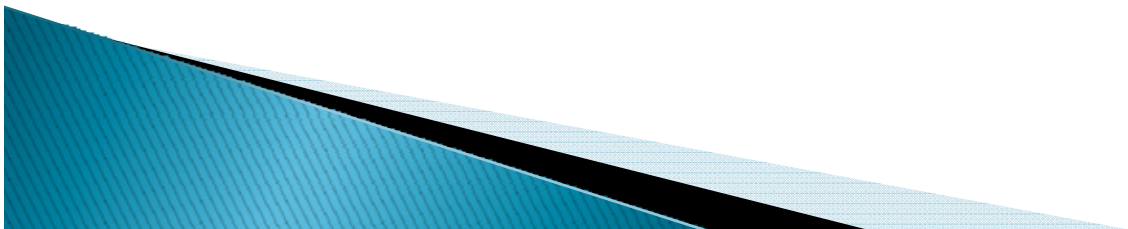


# Future Directions

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## Phase II Renewal Pending:

- 5 more institutes over 2 years
- reach a total of ~ 100 chemists
- establish Web site and other mechanisms to showcase / promote alumni writing & communication activities
- transition to self-sustaining operation
- broaden participation to faculty
- study feedback & effects for broader group





**Ongoing NSF Project : SES-0956624**

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## **Mental Models of Audience and Decision-Making in Science & Technology Communication – D.L. Illman**

### **Goals:**

- **Use mental models research methodology to study perceptions of audience and decision-making in the science & technology communication process.**
- **Elucidate and compare mental models of experts and novices (experienced science journalists and science grad students).**
- **Develop and test 2 versions of a learning module to see which strategy may be more effective at helping novices advance to more expert levels.**

